



## 2022-23 International Housing FAQ's

Welcome to the NDNU. Our residential community respects the uniqueness of our students and strives to honor the dignity and sacredness of each person.

### Living Off-Campus

If you are looking to live off-campus, we suggest you check <https://hiphousing.org/resources-faq/> for housing options.

### Campus Apartment Living: Carroll

Our apartments offer students independent living within a residential community. Each apartment accommodates up to three students and has a living room, shared bedroom, kitchen and bathroom. Each apartment is furnished with a twin extra-long bed, wardrobe and bedside table for each resident in the shared bedroom. The shared living/dining room area is furnished with a bookshelf, couch, love seat, dining room counter and three chairs. The apartments have a full kitchen complete with a stove with oven, refrigerator, and microwave. Our International apartment building, Carroll, contains 12 apartments divided across three floors.

### Frequently Asked Questions

#### What is in my room?

Each apartment is furnished with a twin long/extra-long bed, wardrobe and bedside table for each resident in the shared bedroom. Residents are not permitted to bring additional furniture and room dimensions may vary slightly. You can view the **Apartment Room Video** for a quick 360 view of an average bedroom.

#### What should I bring vs. what is provided?

International Students moving into apartment housing will be provided with a basic welcome kit containing:

• Twin size sheets/pillow cases/pillow	• Blanket/comforter
• Garbage bin	• Can opener
• Bath towel/hand towel/wash cloth (2 each)	• Kitchen towels, pot holders and oven mitt (2 each)
• Paper towels & disinfecting wipes	• Pillow protector
• Toilet paper	• Soap dispenser
• Dish soap & sponge	• Dish set (plates, bowls, utensils, glasses)
• Dish rack	• Pot & pan set
• Bandages	• Flashlight

We suggest you might like to purchase:

• mattress pads/gel toppers	• study lamp
• hangers for closet/wardrobe	• decorations

A word of caution — if you choose to room with others, it is wise to wait until you contact your roommate(s) before you go all out with your decorating plans! We encourage all students to discuss their plans for their apartment with all of their roommates before purchasing items.

### **Who will be my roommate?**

Due to Covid-19, we only accept students into shared living situations who are currently in close social and physical contact or who are currently in a shared living situation with each other. All residents are required to complete the **Housing Residence Agreement**.

### **What about phone service?**

Most students use cellular devices rather than landline phones. There are no operational pay phones on campus.

### **Where do I receive my mail?**

Mailboxes are located at the Student Services Center, window 110 in St. Mary's Hall next to the Registrar and the Business Office. Packages and mail should be picked up at the window between 10am and 6pm, Monday - Friday. Students should check their mailbox often. Your address will be as follows:

*Student Name*  
*Notre Dame de Namur University*  
*1500 Ralston Avenue*

*Building Name Apt #* \_\_\_\_  
*Belmont, CA 94002*

### **How secure are the apartments?**

Apartments are only accessible to residents of the apartment by key. Guests and visitors are expected to be with their resident host at all times and be escorted into the living areas. Public Safety officers patrol the campus 24 hours a day, seven days a week and may be contacted for lock outs or emergencies by dialing (650) 504-0656. NDNU works with the Belmont Police Department, Belmont Fire Department and Belmont Emergency Services in partnership for serious emergencies/safety response and support.

### **What if I don't have a car?**

Many students do not bring a car when they come to NDNU. Fortunately, the campus is located within a 1/2 mile of various shops and services and different modes of public transportation. There are two shopping centers within walking distance from the university with grocery stores, banks, drug stores, salons, dry cleaners and a variety of restaurants and other businesses. Further information can be found on the **International Students Webpage**. The local bus service, **SamTrans**, will give you access to the entire Peninsula area and there are bus stops along Ralston Avenue and at the intersection of Ralston and El Camino Real, a half mile from campus. The commuter train, **Caltrain**, also has a stop at the corner of Ralston and El Camino and connects to the **BART** system which gives you access to the main cities within the Bay Area. It runs parallel to El Camino Real and will take you to San Francisco, San Jose and many cities, stops and stations in between. Maps and schedules for the bus and train service are available online and also in the St. Mary's Lobby on the first floor.

### **What if I need to cancel my Housing contract?**

Our cancellation policy is outlined in detail in the **Housing Residence Agreement**. A **Termination of Occupancy** Form must be completed and submitted to the Housing Office for review by the student as soon as they are interested in cancellation.

### **Anything I might have forgotten?**

Feel free to email us at [housing@ndnu.edu](mailto:housing@ndnu.edu) for any additional questions!

## **WASH Laundry**

Laundry Alert is a great way for you to keep track of which machines are available in the laundry room of your choice! You can click the “Let me Know” tab on the left and tell Laundry Alert to send an email or text message\* when your laundry is ready. No more guessing! [www.laundryalert.com](http://www.laundryalert.com) \*standard text messaging charges apply - Code: NDNU3196

PinMate (Add Value): WASH’s new PinMate System is now available as an alternate means of adding value to your WASH laundry card. WASH’s PinMate gives you the added flexibility to purchase pin codes in increments of \$10, \$20 and \$40 using your home computer. Your pin codes can then be redeemed at any PinMate Add-Value Station. [www.washpin.com](http://www.washpin.com)

## **Work Orders**

If something in your room or building requires repair, please fill out a [Maintenance Request](#).